

# Firmware Management

**Increase customer satisfaction, increase equipment reliability, decrease service calls and decrease partner workload with automatic updates!**



Most copiers have 3-4 new firmware versions (systems software) released every year to fix security issues, operational issues or new compatibility issues. Some updates are to add new functionality. With Southern Solutions' Firmware Management, firmware updates on many Xerox models are automatic. Automatic firmware updates increase customer satisfaction, increase equipment reliability, decrease service calls and decrease partner workload as updates can often take an hour to perform on-site.

#### Xerox Supported Models for Automatic Firmware Updates:

- WorkCentre 3655
- WorkCentre 6655
- WorkCentre 5735 / 5740 / 5745 / 5755 / 5765 / 5775 / 5790
- WorkCentre 5845 / 5855 / 5865 / 5875 / 5890
- WorkCentre 5945 / 5955
- WorkCentre 7220 / 7225
- WorkCentre 7525 / 7530 / 7535 / 7545 / 7556
- WorkCentre 7755 / 7565 / 7775
- WorkCentre 7830 / 7835 / 7845 / 7855
- WorkCentre 7970



In addition to automatic updates, our Firmware Management solution includes access to previous firmware versions and the latest firmware for other Xerox models as well, including the:

- Xerox WorkCentre 4265
- Xerox Phaser 3610
- Xerox WorkCentre 3615
- Xerox WorkCentre 6400
- Xerox Phaser 6600
- Xerox WorkCentre 6605
- Xerox WorkCentre 5325 / 5330 / 5335
- Xerox WorkCentre 7120 / 7125
- Xerox WorkCentre 7425 / 7428 / 7435

With our Firmware Management solution, partners can save customers' clone files for easy retrieval of product configuration settings.

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